

OUR PRIVACY POLICY

Western Retail are an independent practice providing property related advice to clients. This privacy policy sets out how Western Retail uses and protects any information that you may give when you use this website. We encourage you to review this privacy policy regularly for any updates & changes.

We are committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, it will only be used in accordance with this privacy statement.

cookies & data

Like many websites, the Western Retail website uses "cookie" technology. When you first connect to our site, the cookie identifies your browser with a unique, random number. The cookies we use do not reveal any personal information about you, except perhaps your first name so we can welcome you on your next visit. Cookies help us understand which parts of our websites are the most popular, where our visitors are going, and how long they spend there.

Services hosted by third parties, such as Google Analytics, may collect information sent by your browser as part of a web page request, such as:

- ❖ Your devices IP address (collected and stored in an anonymized format)
- ❖ Device screen size
- ❖ Device type and browser information
- ❖ Geographic location (country only)
- ❖ Preferred language to display the webpage

Most browsers will allow you to choose whether you would like to accept cookies or not. If you wish to never have cookies placed on your computer then you can set your browser preferences to reject all cookies,

security

In order to prevent unauthorized access or disclosure, we have suitable physical, electronic and managerial procedures to safeguard and secure any information collected online, ensuring that your information is secure.

How we use & controlling your personal information

We will only use your personal data when the law allows us to. In particular where we need to perform the contract we are about to/have entered into with you as our client which enables us to deliver the services we are engaged to provide to you. You may choose to restrict the collection or use of your personal information. If you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time in writing or by email.

We will not sell, distribute or lease your personal information to third parties, unless required by law to do so.

You may request details of the personal information held about you under the Data Protection Act 1998.

If you believe that any information we are holding on you is incorrect or incomplete, please write contact us so we can promptly correct any information found to be incorrect. You will not have to pay a fee, unless your request is clearly unfounded, excessive or repetitive – in these cases a fee will be due.

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